



DEA COMPLIANCE IN AMBULATORY SETTINGS: CONTROLLED SUBSTANCES, OPIOID UPDATES, AND RECORDKEEPING

Dennis Wichern

Retired DEA Agent

Prescription Drug Consulting

www.prescriptiondrugconsulting.com

Patients First. *Always.*

LEARNING OBJECTIVES

- Identify important controlled substance recordkeeping and security requirements at your ASC.
- Describe common drug diversion methods involving controlled substances and the risks they pose to your ASC.
- Recognize practical strategies and tips to reduce opioid risk at your ASC while complying with federal law.

CONFLICTS & DISCLOSURE STATEMENT

- I have no conflicts and no drug manufacturer affiliation.
- This is not a promotional talk for any pharmaceutical company.
- I will not discuss off-label/investigative use of any commercial product

WHO I AM

- Retired DEA Special Agent in Charge - Chicago.
- 30 years of experience.
- Have been partnering with medical community/prescribers for last 15 years through controlled substance training programs.
- Developer of DEA compliance, training and audit programs.
- I am not an attorney.
- I have no medical training.

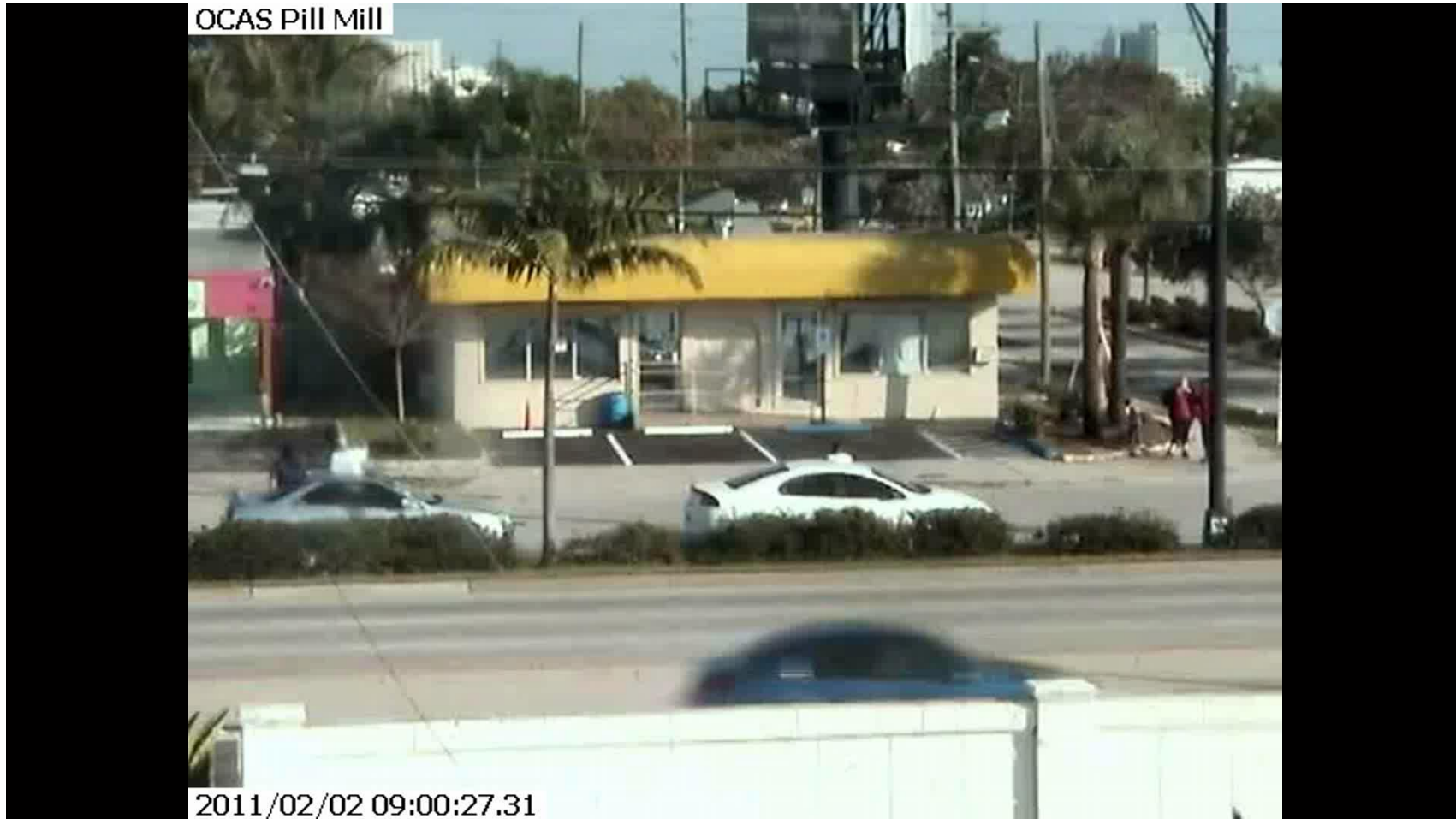
PRESENTATION OUTLINE

- DEA Authority & Background
- DEA Registration
- DEA Recordkeeping and Security Requirements
- Drug Wasting & Drug Destruction
- Common Diversion Methods
- Diversion Prevention
- DEA Resources
- ASC Safeguards & Risk Mitigation
- Q & A

GIVE ME AN EXAMPLE OF A TYPICAL DEA OPIOID INVESTIGATION



FLORIDA PAIN CLINIC



OCAS Pill Mill

2011/02/02 09:00:27.31

FLORIDA PAIN CLINIC



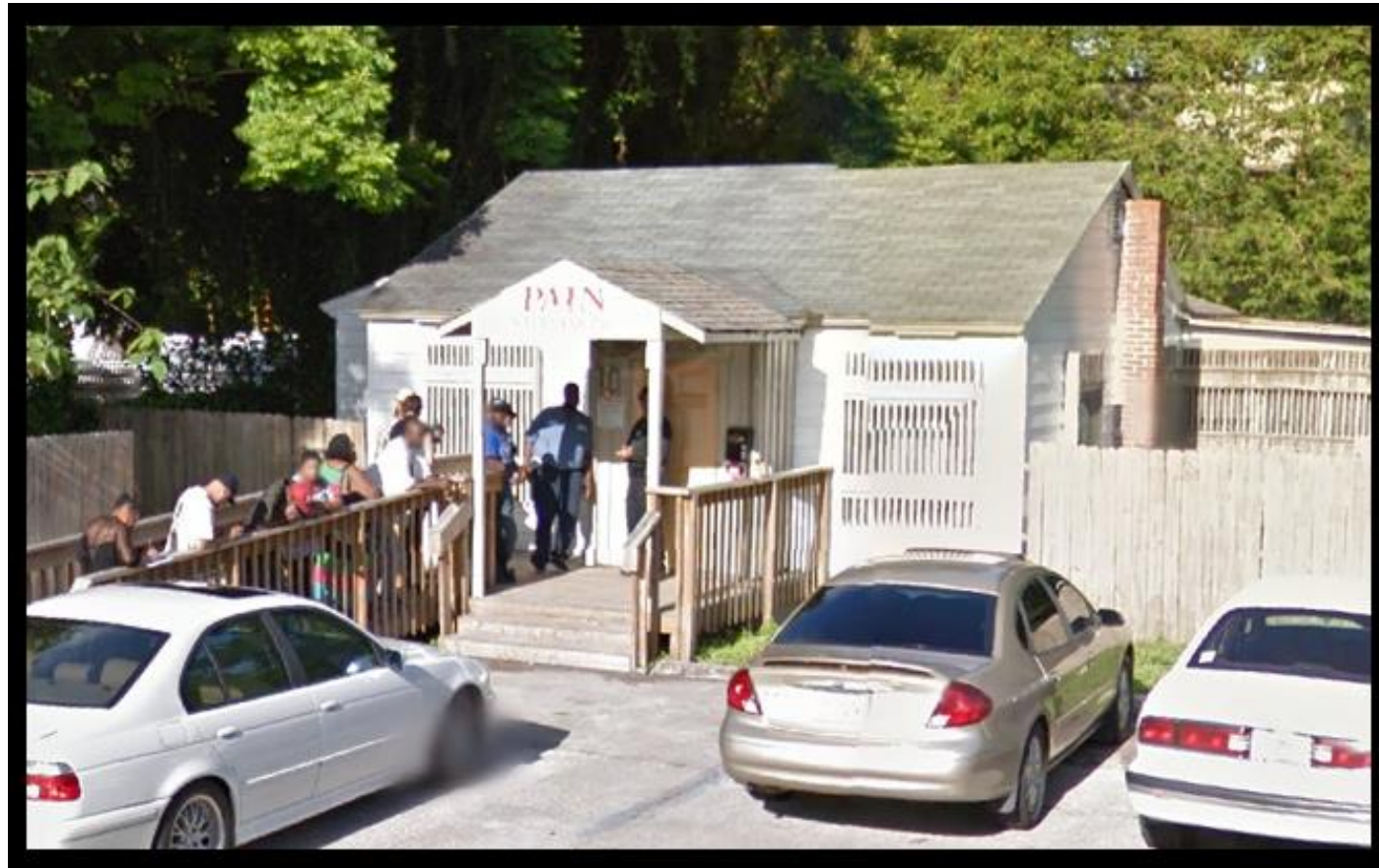
FLORIDA PAIN CLINIC



Source: Miami Herald

<http://media.miamiherald.com/static/media/projects/2014/innocents-lost/stories/pill-mills/>

FLORIDA PAIN CLINIC



<https://www.orangeobserver.com/article/pill-mill-pain-clinic-busted-winter-park>

INDIANA PILL MILL



OHIO PILL MILL



NEW YORK PAIN CLINIC



INSIDE A PILL MILL



<https://wsvn.com/news/inside-a-pill-mill>

DEA AUTHORITY & BACKGROUND

The screenshot shows the homepage of the U.S. Department of Justice Drug Enforcement Administration's Diversion Control Division. The header features the agency's logo on the left, the text "U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION" and "DIVERSION CONTROL DIVISION" in large white letters on a dark blue background. A search bar is located to the right of the header. Below the header, a red banner contains two links: "View Listening Sessions on Telemedicine Regulations (Sept. 12-13, 2023)" and "Requirements for training for Medication Assisted Treatment as part of the MATE Act (March 27, 2023)". A navigation menu below the banner includes links for HOME, REGISTRATION, REPORTING, RESOURCES, and ABOUT US. The main content area is split into two sections: a green sidebar on the left titled "Registration Support" with contact information and a list of services, and a larger white section on the right titled "OPIOID PHE Information" featuring a background image of white pills and navigation arrows.

U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION
DIVERSION CONTROL DIVISION

Search

[View Listening Sessions on Telemedicine Regulations \(Sept. 12-13, 2023\)](#)
[Requirements for training for Medication Assisted Treatment as part of the MATE Act \(March 27, 2023\)](#)

HOME **REGISTRATION** **REPORTING** **RESOURCES** **ABOUT US**

Registration Support
Call: 1-800-882-9539 (8:30 am-5:50 pm ET)
Email: DEA.Registration.Help@dea.gov
Contact Local Registration Specialist

- Renewal Applications
- New Applications
- Check the Status of My Application
- Registrant Validation Toolset
- Request Copy of DEA Certificate
- Request Copy of Last Application/Receipt
- Make Changes to My DEA Registration
- Order Form Request (DEA Form 222)
- Registration for Disposal of Controlled Substances
- Search for Year Round Pharmaceutical Disposal Locations

OPIOID PHE Information

DEA'S BACKGROUND

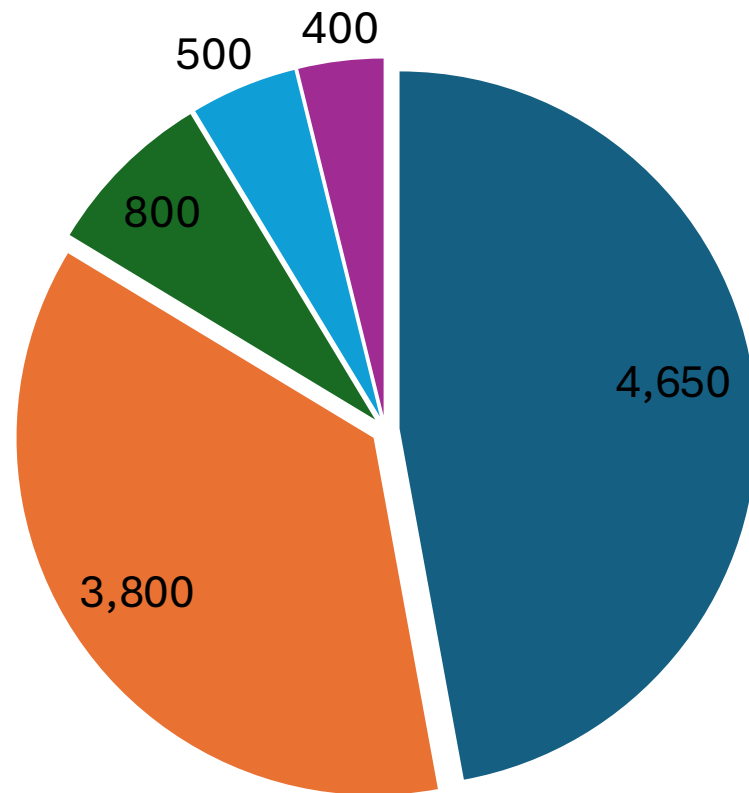
- Between 1914 and 1970, Congress enacted more than 50 pieces of legislation relating to the control and diversion of drugs. Most of these diverse laws were gathered into one piece of legislation, the CSA, which became effective May 11, 1971.
- In 1973, DEA was established to serve as the single federal agency to consolidate and coordinate the government's drug control activities.

DEA'S PRIMARY FOCUS & BACKGROUND

- Cartels, Gangs, and Criminal Organizations Trafficking Heroin, Fentanyl, Cocaine and Methamphetamine
- Not Ambulatory Settings
- However, DEA has oversight of pharmaceutical controlled substances (CS's)
- And is required by law to review those that use CS's daily



DEA PERSONNEL



- Approximately 9,848 Employees



* **PATC-Professional, Administrative, Technical, and Clerical**

DEA FIELD DIVISIONS – 23

- DEA has 241 Domestic Offices in 23 Divisions throughout the U.S. and 93 Foreign Offices in 69 countries



<https://www.dea.gov/divisions>

DEA'S ROLE WITH CONTROLLED SUBSTANCES

- DEA's statutory responsibility under the Controlled Substance Act (CSA) is twofold:
 - prevent diversion and abuse of drugs
 - ensure an adequate and uninterrupted supply is available to meet the country's legitimate medical, scientific, and research needs.
- DEA has no providers on staff and must hire one to define standard of care if needed.

U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION
DIVERSION CONTROL DIVISION

View Listening Sessions on Telemedicine Regulations (Sept. 12-13, 2023)
Requirements for training for Medication Assisted Treatment as part of the MATE Act (March 27, 2023)

HOME REGISTRATION REPORTING RESOURCES ABOUT US

Registration Support
Call: 1-800-882-9539 (8:30 am-5:50 pm ET)
Email: DEA.Registration.Help@dea.gov
Contact Local Registration Specialist

Renewal Applications
New Applications
Check the Status of My Application
Registrant Validation Toolset
Request Copy of DEA Certificate
Request Copy of Last Application/Receipt
Make Changes to My DEA Registration
Order Form Request (DEA Form 222)
Registration for Disposal of Controlled Substances
Search for Year Round Pharmaceutical Disposal Locations

OPIOID PHE Information

DEA'S ROLE WITH AMBULATORY CENTERS, PHARMACISTS & MEDICAL PROVIDERS

- DEA's authority under the CSA is not equivalent to that of a Board of Pharmacy or State Medical Board. DEA does not regulate the general practice of medicine.
- The responsibility for educating and training pharmacists & medical providers so that they make sound medical decisions in treating pain (or any other ailment) lies primarily with pharmacy and medical schools, post-graduate training facilities, State accrediting bodies, and other organizations with medical expertise.
- ***DEA's primary authority is limited to the recordkeeping and the security of pharmaceutical controlled substances.***

NATIONWIDE DEA REGISTRANT POPULATION

	1/2018	1/2026
Practitioner	1,274,570	1,459,336
NP's & PA's	352,296	637,607
Pharmacy	72,716	65,107
Hospital Clinic	17,869	20,396
Manufacturer	575	516
Distributor	930	718
Researcher	11,440	9,518
NTP's	1,583	2,118
Analytic Labs	1,534	1,502

<https://apps.dea.diversion.usdoj.gov/RAPR/raprRegistrantPopulationSummary.xhtml#no-back-button>

CONTROLLED SUBSTANCES ACT (CSA) OF 1970

21 USC

- Legal foundation of federal government's authority for controlled substances and listed chemicals.
- Under the CSA, Congress established a "closed system" of distribution to prevent the diversion of controlled substances.
- All persons who lawfully handle controlled substances must be registered with DEA or exempt from registration.
- Ultimate users (patients) are not required to register with DEA to possess controlled substances.

CODE OF FEDERAL REGULATIONS (CFR) PART 1300: SUBCOMPONENT OF CSA

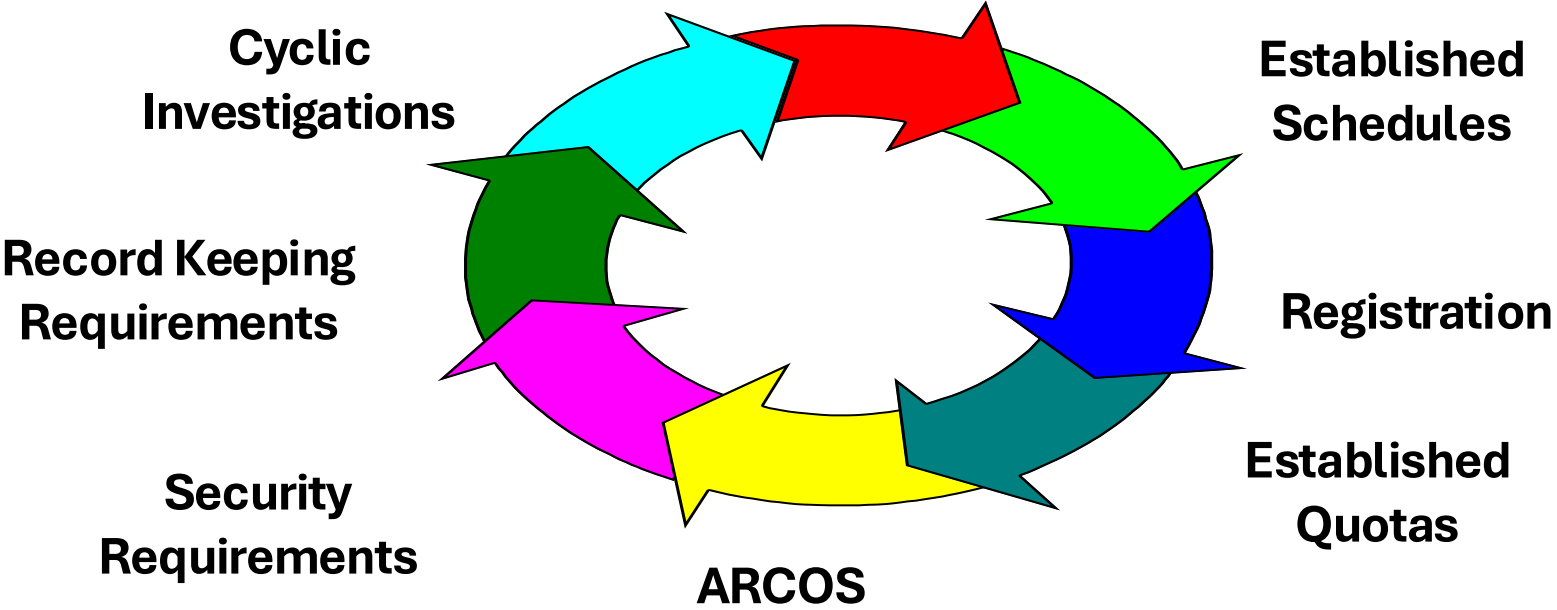
- Legal foundation for DEA's oversight of pharmaceutical controlled substances.
- Contains recordkeeping and security requirements for pharmaceutical controlled substances.

THE CSA'S CLOSED SYSTEM: EVERYONE IS REGISTERED

RECORDKEEPING FOR ALL CONTROLLED SUBSTANCES



DEA DIVERSION CONTROL PROGRAM



DEA REGISTRATION FOR AMBULATORY SETTINGS



The screenshot shows the website for the U.S. Department of Justice Drug Enforcement Administration's Diversion Control Division. The page features a dark blue header with the agency's logo and name. Below the header is a navigation menu with five items: HOME, REGISTRATION, REPORTING, RESOURCES, and ABOUT US. A large banner image depicts medical professionals in a clinical setting. The main content area is titled 'REGISTRATION' and includes a 'NOTICES' section with several bullet points regarding registration rules and fees. On the right side, there is a 'Get Email Updates' button and a list of links for Applications, Tools, Resources, CMEA Required Training & Self-Certification, Quota Applications, Marijuana Growers Information, and Notice of Registration.

U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION
DIVERSION CONTROL DIVISION

Search

HOME REGISTRATION REPORTING RESOURCES ABOUT US

REGISTRATION

REGISTRATION

Get Email Updates: 

NOTICES:

- **Instructions to request exception to 21 CFR 1306.07(b) 3-day rule (EO-DEA248R1) (PDF)** (January 13, 2023)
- **Final Rule: Requiring Online Submission of Applications for and Renewals of DEA Registration (PDF)** (April 11, 2022)
- **Manual Signatures Are Required On All Prescriptions (PDF)**
- **As of October 30, 2021, the DEA is implementing the mandatory use of a single sheet DEA 222 Order Form.**
- **Registration Fee Increases Effective October 1, 2020 - Final Rule: Registration and Reregistration Fees for Controlled Substance and List I Chemical Registrants (PDF)** (July 24, 2020)
- **ALERT: Faxed-based phishing scams targeting Pharmacies**
- **Email Addresses are now required** – Registrants must have a current and active email address listed on their registration in order to receive important information from the DEA, such as registration renewal notices.

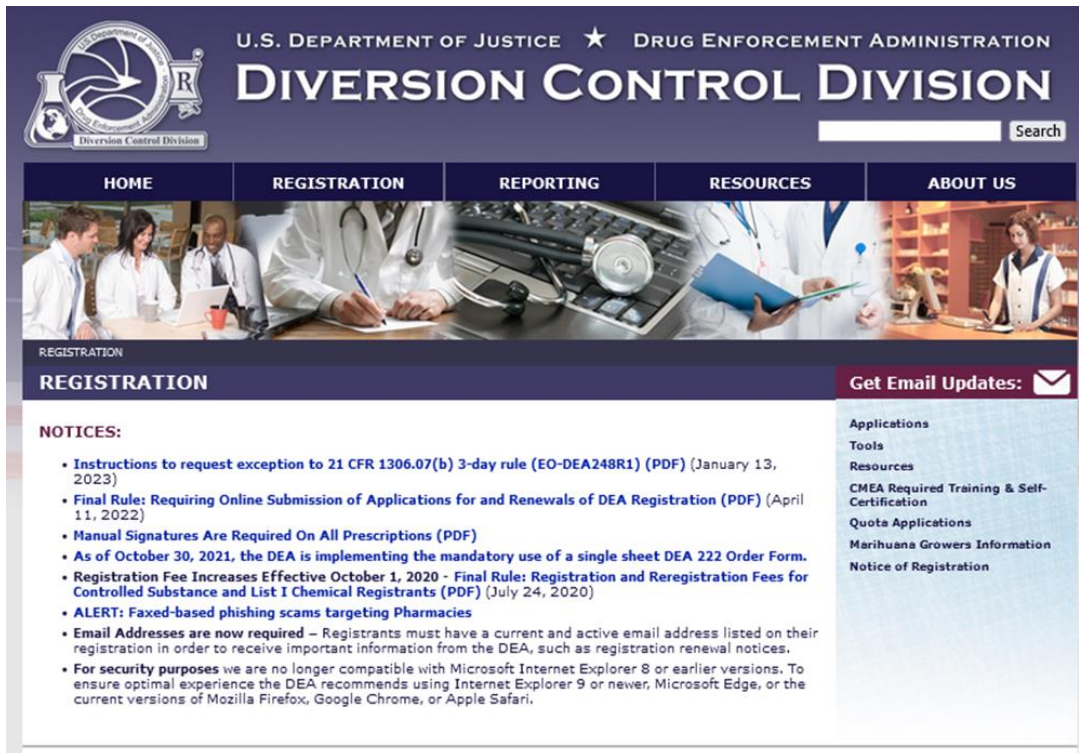
Applications
Tools
Resources
CMEA Required Training & Self-Certification
Quota Applications
Marihuana Growers Information
Notice of Registration

<https://www.deadiversion.usdoj.gov/drugreg/index.html>

DEA REGISTRATIONS

Key Reminders

- DEA will never issue a registration/license without a state approved registration first.
- DEA registrations and renewals must be submitted online as of 5/2022
- Help is at 1-800-882-9539 or DEA.Registration.Help@dea.gov
- All registrations actions can be performed at <https://www.deadiversion.usdoj.gov/drugreg/index.html>



The screenshot shows the top portion of the DEA Diversion Control Division website. At the top left is the DEA logo. To its right, the text reads "U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION" and "DIVERSION CONTROL DIVISION". Below this is a search bar. A navigation menu contains links for "HOME", "REGISTRATION", "REPORTING", "RESOURCES", and "ABOUT US". A banner image shows medical professionals in a clinical setting. Below the banner, the "REGISTRATION" section is highlighted. On the right, there is a "Get Email Updates:" link with an envelope icon. A "NOTICES:" section lists several updates, including instructions for a 2023 exception, a 2022 final rule on online submissions, manual signature requirements, a 2021 mandatory order form, a 2020 fee increase, and a warning about phishing scams. A sidebar on the right lists various application and resource links.

<https://www.deadiversion.usdoj.gov/drugreg/index.html>

DEA REGISTRATION WEBPAGE: TOP SECTION



The screenshot shows the top section of the DEA Registration Webpage. At the top left is the DEA logo. To its right is the text "U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION" and "DIVERSION CONTROL DIVISION". Below this is a search bar. A navigation menu contains links for HOME, REGISTRATION, REPORTING, RESOURCES, and ABOUT US. Below the menu is a banner image showing medical professionals. Underneath the banner is a "REGISTRATION" header with a "Get Email Updates:" button. The main content area is divided into two columns. The left column is titled "NOTICES:" and contains several bullet points regarding registration rules and updates. The right column is titled "Applications" and lists various links such as "Tools", "Resources", "CMEA Required Training & Self-Certification", "Quota Applications", "Marihuana Growers Information", and "Notice of Registration".

U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION
DIVERSION CONTROL DIVISION

HOME REGISTRATION REPORTING RESOURCES ABOUT US

REGISTRATION

REGISTRATION Get Email Updates: ✉

NOTICES:

- **Instructions to request exception to 21 CFR 1306.07(b) 3-day rule (EO-DEA248R1) (PDF)** (January 12, 2022)
- **Final Rule: Requiring Online Submission of Applications for and Renewals of DEA Registration (PDF)** (April 11, 2022)
- **Manual Signatures Are Required On All Prescriptions (PDF)**
- **As of October 30, 2021, the DEA is implementing the mandatory use of a single sheet DEA 222 Order Form.**
- **Registration Fee Increases Effective October 1, 2020 - Final Rule: Registration and Reregistration Fees for Controlled Substance and List I Chemical Registrants (PDF)** (July 24, 2020)
- **ALERT: Faxed-based phishing scams targeting Pharmacies**
- **Email Addresses are now required** - Registrants must have a current and active email address listed on their registration in order to receive important information from the DEA, such as registration renewal notices.
- **For security purposes** we are no longer compatible with Microsoft Internet Explorer 8 or earlier versions. To ensure optimal experience the DEA recommends using Internet Explorer 9 or newer, Microsoft Edge, or the current versions of Mozilla Firefox, Google Chrome, or Apple Safari.

Applications

- Tools
- Resources
- CMEA Required Training & Self-Certification
- Quota Applications
- Marihuana Growers Information
- Notice of Registration

Renewal Applications

REVISED ANNOUNCEMENT REGARDING RENEWAL APPLICATIONS

Starting June 2020, DEA will no longer send renewal notifications by US Postal Service. Instead, an electronic reminder to renew will be sent at 60, 45, 30, 15, and 5 days prior to the expiration date of the registration to the associated email address. All registrants should ensure that the email address listed on their registration is correct and active.

At this time, DEA will otherwise retain its current policy and procedures with respect to renewal and reinstatement of registration. This policy is as follows:

- If a renewal application is submitted in a timely manner prior to expiration, the registrant may continue operations, authorized by the registration, beyond the expiration date until final action is taken on the application.
- DEA allows the reinstatement of an expired registration for one calendar month after the expiration date. If the registration is not renewed within that calendar month, an application for a new DEA registration will be required.
- Regardless of whether a registration is reinstated within the calendar month after expiration, federal law prohibits the handling of controlled substances or List 1 chemicals for any period of time under an expired registration.

• Renewals Keys

- DEA will send out electronic renewal notices 60, 45, 30, 15, and 5 days prior to the expiration date of the registration.
- Cannot renew prior than 60 days before expiration
- One month grace period
- If submitted prior to expiration, all good
- ASC – three-year license
- \$888
- Non-refundable
- DEA form 224a (renewal)
- DEA form 224 (new)

<https://www.deaiversion.usdoj.gov/drugreg/index.html>

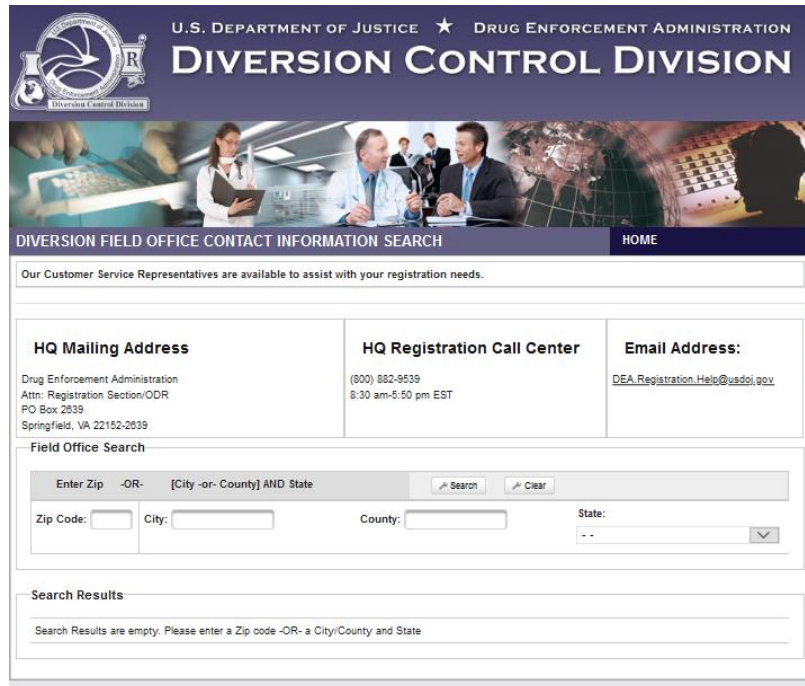
DEA REGISTRATION WEBPAGE: VERY BOTTOM SECTION- REGISTRATION ASSISTANCE

Registration Support

Call DEA Registration Service Center at 1-800-882-9539 (8:30 am-5:50 pm ET)

Email: DEA.Registration.Help@usdoj.gov - Be sure to include your DEA Registration number in your email.

[Contact Local Registration Specialist](#)



The screenshot shows the website for the U.S. Department of Justice, Drug Enforcement Administration, Diversion Control Division. The page features a header with the department's name and logo. Below the header is a navigation bar with links for "DIVERSION FIELD OFFICE CONTACT INFORMATION SEARCH" and "HOME". A message states: "Our Customer Service Representatives are available to assist with your registration needs." The main content area is divided into three columns: "HQ Mailing Address" (Drug Enforcement Administration, Attn: Registration Section/ODR, PO Box 2839, Springfield, VA 22152-2839), "HQ Registration Call Center" ((800) 882-9539, 8:30 am-5:50 pm EST), and "Email Address:" (DEA.Registration.Help@usdoj.gov). Below this is a "Field Office Search" section with a search bar containing the text "Enter Zip -OR- [City -or- County] AND State" and buttons for "Search" and "Clear". The search bar is broken down into input fields for "Zip Code:", "City:", "County:", and "State:". Below the search bar is a "Search Results" section with a message: "Search Results are empty. Please enter a Zip code -OR- a City/County and State".

Keys

- Identify and communicate with local DEA registration specialist for better service if needed.
- Use HQS & 800 number as secondary POC's
- Human to human

<https://www.deadiversion.usdoj.gov/drugreg/index.html>

<https://apps2.deadiversion.usdoj.gov/contactDea/spring/main?execution=e>

1s1

REGISTRATION & DRUG STORAGE

- A separate registration is required for every principal place of business, unless a registrant is only prescribing at a second location.
- If a registrant maintains supplies of controlled substances, administers, or directly dispenses controlled substances at that second location, a separate registration must be obtained.

ASC'S LOCATIONS NOT REGISTERED: CASE EXAMPLE

UNIVERSITY OF MICHIGAN

August 30, 2018

U.S. Attorneys » Eastern District of Michigan » News

Department of Justice

U.S. Attorney's Office

Eastern District of Michigan

SHARE 

FOR IMMEDIATE RELEASE

Thursday, August 30, 2018

EASTERN DISTRICT OF MICHIGAN ANNOUNCES RECORD-SETTING HOSPITAL DRUG DIVERSION CIVIL PENALTY SETTLEMENT WITH THE UNIVERSITY OF MICHIGAN HEALTH SYSTEM

The United States Attorney's Office for the Eastern District of Michigan announced today that the University of Michigan Health System (UMHS) has agreed to pay the United States \$4.3 million as part of a settlement resolving allegations that UMHS violated certain provisions of the Controlled Substances Act (CSA), 21 U.S.C. §§ 801-904. The settlement, which is civil in nature, resulted from a years-long Drug Enforcement Administration (DEA) investigation of UMHS's handling of controlled substances. It is the nation's largest settlement of its kind involving allegations of drug diversion at a hospital.

DEA began its investigation after two tragic incidents occurred in December 2013 involving two UMHS employees – a nurse and an anesthesiology resident. Both overdosed on opioids, including fentanyl, at a UMHS facility. The nurse's overdose was fatal.

SUMMARY

- Two overdoses in bathrooms
- 15 unregistered locations
- Overall lack of recordkeeping and controls
- Failure to report thefts and losses
- Three-year MOA

COMMON ISSUES IN AMBULATORY SETTINGS

Issue: CMO/surgeon leaves or retires and facility license in his/her name. His/her DEA # leaves with them.

- Most facility registrations are either:
 - Hospital linked
 - Pharmacy linked
 - Facility/Standalone (LLC or similar)
 - Practitioner linked
- Business decision on how to register:
 - Consult with state first and then DEA
 - Facility/Standalone in long run might be best
 - DEA generally defers to state

COMMON REGISTRATION ISSUES

Issue: Provider moves from a one license state (medical license and CS license combined together) and applies to DEA but is unaware of second license need in new state .

All federal registrations/licenses contingent on state licenses

REGISTRATION > Applications > Practitioner's State License Requirements

Practitioner's State License Requirements

One License Requirement	Second CS License Requirement	Second CS License Requirement after DEA # is issued
Alaska	Alabama	Nevada (pending CS required)
Arizona	Connecticut	South Dakota
Arkansas	Delaware	
California	DC	
Colorado	Guam	
Florida	Hawaii	
Georgia	Idaho	
Kansas	Illinois	
Kentucky	Indiana	
Maine	Iowa	
Minnesota	Louisiana	
Mississippi	Maryland	
Montana	Massachusetts	
Nebraska	Michigan	
New Hampshire	Missouri	
New York	New Jersey	
North Carolina	New Mexico	
North Dakota	Oklahoma	
Ohio	Puerto Rico	
Oregon	Rhode Island	
Pennsylvania	South Carolina	
Tennessee	Utah	
Texas	Wyoming	
Vermont		
Virginia		
Washington		
West Virginia		
Wisconsin		

<https://www.dea diversion.usdoj.gov/drugreg/index.html>

https://www.dea diversion.usdoj.gov/drugreg/reg_apps/pract_state_lic_require.htm

DEA RECORDKEEPING & SECURITY REQUIREMENTS FOR AMBULATORY CENTERS

U.S. DEPARTMENT OF JUSTICE ★ DRUG ENFORCEMENT ADMINISTRATION
DIVERSION CONTROL DIVISION

Search

HOME REGISTRATION REPORTING RESOURCES ABOUT US

REGISTRATION

REGISTRATION

Get Email Updates:

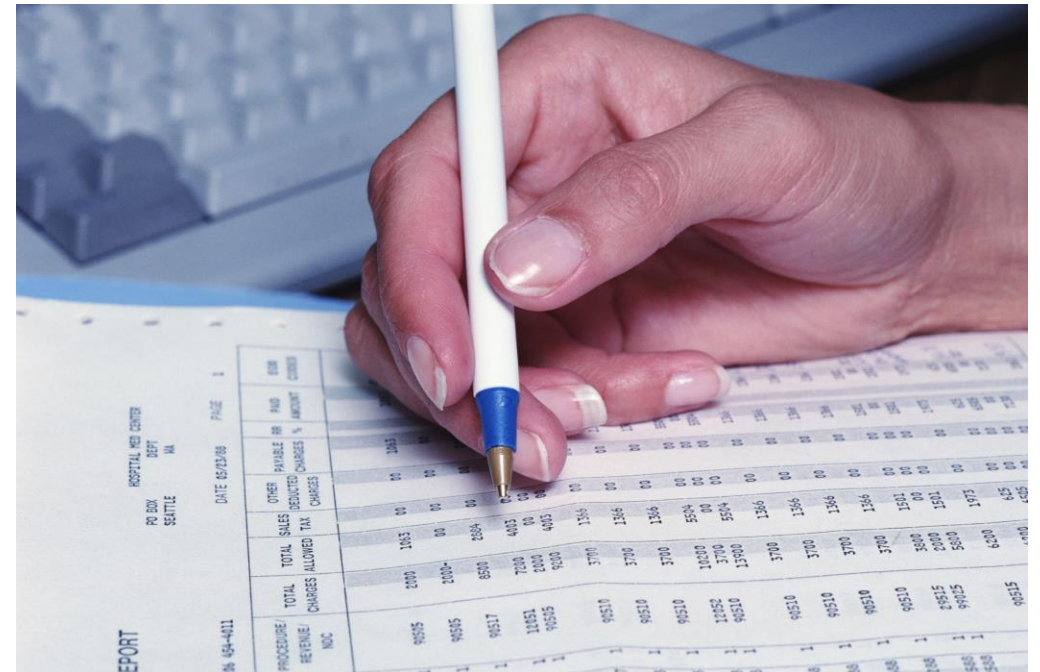
NOTICES:

- [Instructions to request exception to 21 CFR 1306.07\(b\) 3-day rule \(EO-DEA248R1\) \(PDF\)](#) (January 13, 2023)
- [Final Rule: Requiring Online Submission of Applications for and Renewals of DEA Registration \(PDF\)](#) (April 11, 2022)
- [Manual Signatures Are Required On All Prescriptions \(PDF\)](#)
- **As of October 30, 2021, the DEA is implementing the mandatory use of a single sheet DEA 222 Order Form.**
- [Registration Fee Increases Effective October 1, 2020 - Final Rule: Registration and Reregistration Fees for Controlled Substance and List I Chemical Registrants \(PDF\)](#) (July 24, 2020)
- **ALERT: Faxed-based phishing scams targeting Pharmacies**
- **Email Addresses are now required** – Registrants must have a current and active email address listed on their registration in order to receive important information from the DEA, such as registration renewal notices.

Applications
Tools
Resources
CMEA Required Training & Self-Certification
Quota Applications
Marihuana Growers Information
Notice of Registration

THE REQUIRED RECORDS

- POA's for II's
- Initial Inventory
- Biennial Inventory
- Closing Inventory
- Receiving Records, 222's or invoices – 2 - year federal retention/state?
- Distribution/Dispensing & Wasting Records
- Theft and Loss Records – 106's
- Drug Destruction & Returns -41
- Prescriptions vs Dispensing & Administering
- Must be “readily retrievable”
- Can be paper or electronic or both



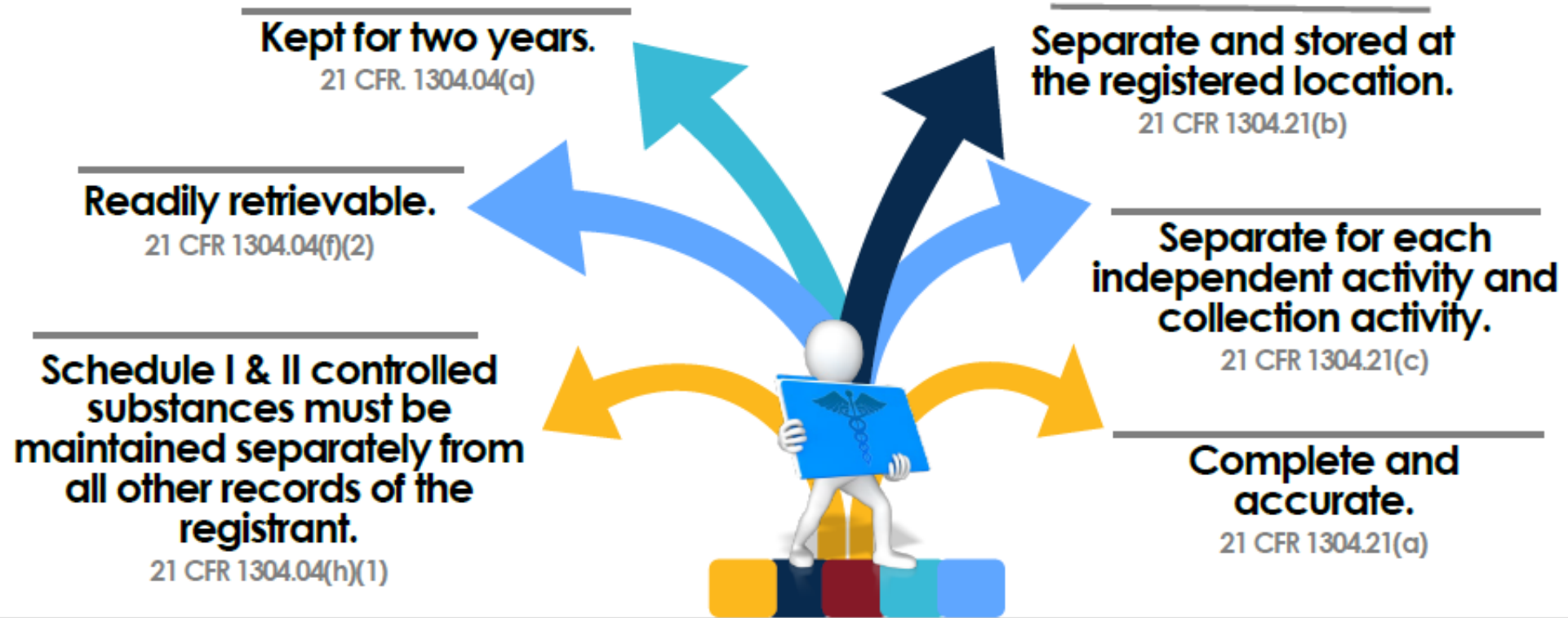
FACILITY SECURITY REQUIREMENTS

- DEA – “All registrants, including practitioners, shall provide effective controls and procedures to guard against theft and diversion of controlled substances. 21 CFR 1301.71(a). If a practitioner maintains a stock of controlled substances at their DEA registered office, the controlled substances must be stored in a securely locked, substantially constructed cabinet. 21 CFR 1301.75(b).”
- DEA views on security are somewhat subjective for non-manufacturers and distributors.
- Facilities should at minimum:
 - Keeps drugs in locked cabinet or room
 - Limit access to minimum of employees
 - Consider safe, alarm and cameras to bolster security which are today's standard

General Requirements

CONTINUING RECORDS

Record requirements are different depending on whether the registrant is handling controlled substances in schedules I and II, or schedules III-V controlled substances. These requirements are also different depending on the type of registrant (business category) taking the inventory.



If state requires longer record retention, you must follow more strict regulation.

DRUG WASTING



<https://www.nytimes.com/2016/03/08/opinion/reducing-drug-waste-could-save-billions-of-dollars.html>

WASTING & DEA

Waste Must be Made Non-Retrievable



Disposal of Controlled Substance Waste

DEA allows disposal of controlled substance **waste** if:

- It is **authorized** under your states laws... and
- It is the **remaining portion** of used needles, syringes, or other injectable products in a practitioner environment (hospital, clinic, physicians office, researcher, etc.)



U.S. Drug Enforcement Administration
Diversion Control Division

Witness profession is not defined



Records for disposal of waste

Recordkeeping for disposal of controlled substance waste:

- No DEA Form 41 required.
- Recommended that two employees witness the handling and the destruction of the controlled substance waste.

[21 C.F.R. § 1317.95\(c\) and \(d\)](#)

[21 C.F.R. § 1304.21\(e\)](#)

U.S. Drug Enforcement Administration
Diversion Control Division



https://www.deadiversion.usdoj.gov/mtgs/researcher_train/conf_2019/feb_2019/wingert.pdf slides #28 & 29

WASTING & DEA

Waste Must be Made Non-Retrievable



Disposal of Controlled Substance Waste

Record of waste disposal must include:

- Name of Substance
- Form
- Quantity
- Date of Disposal
- Manner of Disposal



21 CFR § 1304.22(c)

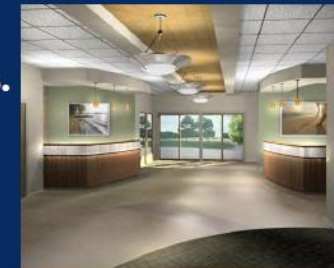
U.S. Drug Enforcement Administration
Diversion Control Division



Disposal

Requirements that apply to all controlled substance records required to be kept:

- **Must be complete and accurate.**
21 C.F.R. § 1304.21(a)
- **Must be stored at the registered location.**
21 C.F.R. § 1304.21(b)
- **Must be kept for two years.**
21 C.F.R. § 1304.04(a)



U.S. Drug Enforcement Administration
Diversion Control Division

https://www.dea/diversion.usdoj.gov/mtgs/researcher_train/conf_2019/feb_2019/wingert.pdf slides #30 & 35

DRUG DESTRUCTION



THREE WAYS TO DESTROY DRUGS

Disposal of Controlled Substance Inventory

Title 21 Code of Federal Regulations- PART 1317 — DISPOSAL



OPTIONS TO DISPOSE OF

[21 C.F.R. § 1317.05\(a\) and \(b\)](#)

- Prompt on-site destruction if proper method.
- Prompt delivery to a DEA registered reverse distributor by common carrier or reverse distributor pick-up.



RETURNED OR RECALLED

[21 C.F.R. § 1317.05\(a\) and \(b\)](#)

- Prompt delivery by common or contract carrier or pick-up at the registered location by:
 - Registrant from whom it was obtained.
 - Registered manufacturer of the substance.
 - Another registrant authorized by the manufacturer to accept returns or recalls on the manufacturer's behalf.



REQUEST ASSISTANCE- SPECIAL AGENT IN CHARGE

[21 C.F.R. § 1317.05\(a\),\(4\)](#)

Law enforcement surrendering is only for ultimate users/patients/non-registrants

DRUG DESTRUCTION & WASTING RECEPTACLES ("NON-RETRIEVABLE")



DRUG DESTRUCTION & DEA FORM 41



Record for On-Site Disposal

- DEA Form 41 shall be used to record the destruction of all controlled substances using an **on-site** method that renders the controlled substances non-retrievable.
- DEA Form 41 shall include the names and signatures of the **two employees** who witnessed the destruction.

21 CFR § 1317.95(d)

OMB APPROVAL NO. 1117-0007

Expiration Date 04/30/2027

U. S. DEPARTMENT OF JUSTICE – DRUG ENFORCEMENT ADMINISTRATION
REGISTRANT RECORD OF CONTROLLED SUBSTANCES DESTROYED
FORM DEA-41

A. REGISTRANT INFORMATION

Registered Name:	DEA Registration Number:	
Registered Address:		
City:	State:	Zip Code:
Telephone Number:	Contact Name:	

B. ITEM DESTROYED

1. Inventory

	National Drug Code or DEA Controlled Substances Code Number	Batch Number	Name of Substance	Strength	Form	Pkg. Qty.	Number of Full Pkgs.	Partial Pkg. Count	Total Destroyed
<i>Examples</i>	16590-598-80	N/A	Kadian	60mg	Capsules	60	2	0	120 Capsules
	0555-0767-02	N/A	Adderall	5mg	Tablets	100	0	83	83 Tablets
	9050	B02120312	Codeine	N/A	Bulk	1.25 kg	N/A	N/A	1.25 kg
1.									
2.									
3.									

Spillage and broken vials should be recorded on a DEA 41.

INITIAL/QUARTERLY/ANNUAL/BIENNIAL INVENTORY REQUIREMENTS

1. The date of the inventory;
2. Whether the inventory was taken at the opening or close of business;
3. The name of each controlled substance inventoried;
4. The finished form of each of the substances (e.g., 10 milligram tablet);
5. The number of dosage units or volume of each finished form in each commercial container (e.g., 100 tablet bottle or 3 milliliter vial);
6. The number of commercial containers of each finished form (e.g., four 100-tablet bottles); and
7. A count of the substance. In determining the number of units of each finished form of a controlled substance in a commercial container that has been opened, the practitioner shall do as follows: If the substance is listed in schedule II, an exact count or measure of the contents is required. If the substance is listed in schedule III, IV, or V, an estimated count or measure of the contents is sufficient unless the container holds more than 1,000 tablets or capsules, in which case an exact count of the contents is required.

Although it is not required by law, DEA recommends that registrants keep an inventory record that includes the name, address, and DEA registration number of the registrant, and the signature of the person or persons responsible for taking the inventory.

INITIAL/QUARTERLY/ANNUAL/BIENNIAL INVENTORY EXAMPLE

Initial/Quarterly/Annual/Biennial Inventory

(Date Range)

_____ASC Name

Address_____

DEA #_____

Date _____

Opening or Close of Business (circle one/other)

CII or CII – V's (must be on separate inventories)

Signatures/two

 •

Full Drug Name, Strength & Form	Full Vials/Bottles/Cartons	Partial Vials/Bottles	<u>Actual</u> Quantity	NDC Number (optional)
Fentanyl citrate solution, 50 mcg/mL, 1 mL vial, (25 count package)	4	17	117	NDC 63323-0806-01
Hydrocodone bitartrate and Acetaminophen tablet, 5 mg / 325 mg, (<u>100 count</u> bottle)	3	22	322	NDC 10702-0189-01

DISPENSING LOG REQUIREMENTS

- “If authorized by state law, a practitioner may dispense controlled substances to patients. Practitioners must maintain records of the quantity dispensed, the name and address of the person to whom it was dispensed, the date dispensed, and the written or typewritten name or initials of the individual who dispensed the controlled substance on behalf of the practitioner. 21 CFR 1304.22(c).”
- Also need drug name, form and strength.
- Can always exceed minimum data requirements

PERPETUAL INVENTORY AND DAILY COUNTS

- Neither are required by DEA
- CFR specifically mentions that perpetual inventory is not required
- One can always exceed DEA basic requirements
- Smart to institute both
- Perfect records equal perfect outcomes

- “All registrants shall provide effective controls to prevent diversion.” (Training, policies, enhanced security, & more)

DRUG TRANSFERS AMONGST REGISTRANTS

- Perfectly allowable
- Must execute a 222 or invoice every time
- Most agencies forget to execute 222 or invoices
- Don't - unless truly needed
- Use straight line accounting to reduce risk
- 5% rule
- Perfect records equals perfect outcome

SIGNIFICANT LOSS DEFINED

Although the CSA and the regulations do not define the term “significant loss,” it is the responsibility of the registrant to use his or her best judgment to take appropriate action. Whether a “significant loss” has occurred depends, in large part, on the business of the pharmacy and the likelihood of a rational explanation for a particular occurrence. What would constitute a significant loss for a pharmacy may be viewed as comparatively insignificant for a hospital or manufacturer. Further, the loss of a small quantity of controlled substances, repeated over a period of time, may indicate a significant problem for a registrant, which must be reported. Pursuant to 21 CFR 1301.76(b), the burden of responsibility is on the registrant to identify what is a significant loss and make the required report to DEA.

When determining whether a loss is significant, a registrant should consider, among others, the following factors:

- 1) The actual quantity of controlled substances lost in relation to the type of business;
- 2) The specific controlled substances lost;
- 3) Whether the loss of the controlled substances can be associated with access to those controlled substances by specific individuals, or whether the loss can be attributed to unique activities that may take place involving the controlled substances;
- 4) A pattern of losses over a specific time period, whether the losses appear to be random, and the results of efforts taken to resolve the losses; and, if known
- 5) Whether the specific controlled substances are likely candidates for diversion; and
- 6) Local trends and other indicators of the diversion potential of the missing controlled substances.

If it is determined that the loss is not significant, DEA recommends that the registrant place a record of the occurrence in a theft and loss file for future reference. Miscounts or adjustments to inventory involving clerical errors on the part of the pharmacy should not be reported on a DEA Form 106, but rather should be noted in a separate log at the pharmacy management’s discretion.

DEA 106 REPORTING

- Under 21 CFR 1301.76(b), should a theft or significant loss of any controlled substance occur at a pharmacy, the following procedures must be implemented **within one business day of the discovery** of the theft or loss.
- Only DEA form sent to DEA

DEA “BLACK BAG” EXCEPTION



DEA Registration Limits

Unique exception: The Medical Bag. Administering or dispensing a controlled substance inside a state where a practitioner is registered, but at other than the practitioner’s DEA registered location.

Note: Random and as needed is – fact specific



U.S. Drug Enforcement Administration
Diversion Control Division

https://www.deadiversion.usdoj.gov/mtgs/pract_awareness/conf_2020/feb_2020/index.html slide #24

[https://www.deadiversion.usdoj.gov/GDP/\(DEA-DC-047\)\(EO-DEA212\)_QA_re_Black_Bag_Exception_\(Final\).pdf](https://www.deadiversion.usdoj.gov/GDP/(DEA-DC-047)(EO-DEA212)_QA_re_Black_Bag_Exception_(Final).pdf)

DEA “BLACK BAG” EXCEPTION

(Might Need Another Registration Number?)

Title: Practice of Medicine

Question: Can a physician transport controlled substances and administer at the patient’s home residence (the so-called “black bag exception”)?

Answer: Yes, with a limit. DEA will permit a physician who is registered with DEA to dispense controlled substances at a particular location in a state to travel to other unregistered locations in the *same state* to dispense controlled substances on an “as-needed and random basis,” so long as the physician does not maintain a principal place of professional practice at any of those unregistered locations. *See Jeffery J. Becker, D.D.S., 77 FR 72387, 72388 (Dec. 05, 2012); see also 21 U.S.C. 822(e)(1), 21 CFR 1301.12(b)(3).* If a physician intends to dispense controlled substances from a particular location several times a week or month, he must first file a separate registration for the location. *See Moore Clinical Trials, L.L.C., 79 FR [40145](#)-02,*

DEA “BLACK BAG” EXCEPTION

Registrants Required Records:

- POA's for II's
- Initial Inventory
- Biennial Inventory
- Closing Inventory
- Receiving Records, 222's or invoices – 2 - year federal retention/state?
- Distribution/Dispensing & Wasting Records
- Theft and Loss Records – 106's
- Drug Destruction & Returns -41
- Prescriptions vs Dispensing & Administering
- Must be “readily retrievable”
- Can be paper or electronic or both
- Stored at registrants listed location

WHAT DRUGS SHOULD I FOCUS ON?



THE KEY ASC DRUGS

- It will always be about the opioid syringes
- Fentanyl, morphine, etc.
- And the benzodiazepines – Versed, etc.

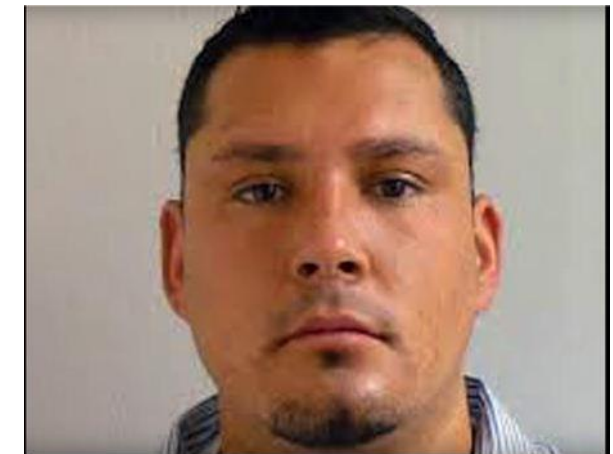
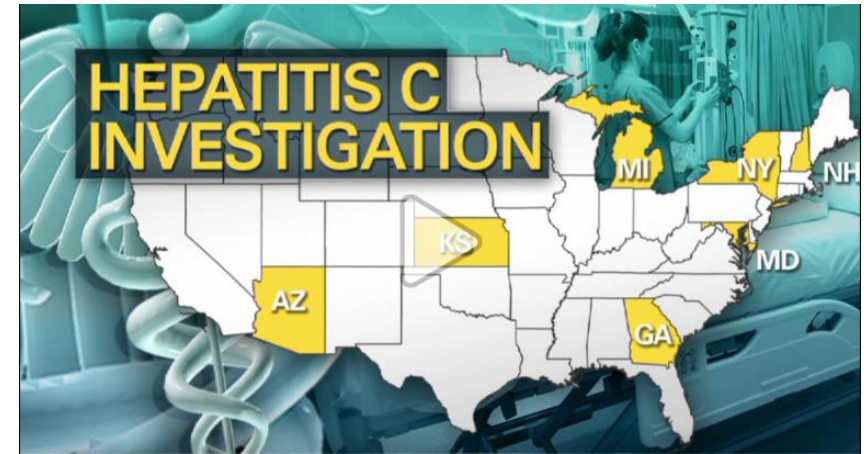


SURGERY CENTER RELATED CASE STUDIES



MULTI-STATE HEPATITIS OUTBREAK 2011

- David Kwiatkowski
- A cardiac technologist in 18 hospitals in seven states before being hired at New Hampshire's Exeter Hospital in 2011.
- Had moved from job to job despite being fired at least four times over allegations of drug use and theft.
- Since his arrest last year, 46 people have been diagnosed with the same strain of hepatitis C he carries.
- Kwiatkowski admitted stealing the injectable painkiller fentanyl and replacing them with saline-filled syringes tainted with his blood.
- Sentenced to 39 years in prison
- How a nurse defeated him



JUSTICE DEPARTMENT ANNOUNCES SETTLEMENT AGREEMENT WITH SEATTLE CANCER CARE ALLIANCE OVER PHARMACY CONTROL FAILURES

July 7, 2016

WASHINGTON - The Department of Justice announced today that it has reached a settlement with Seattle Cancer Care Alliance (SCCA) relating to losses of more than 96,000 pills of oxycodone between 2011 and 2013. SCCA self-reported the diversions after discovering that a nurse employed at the cancer care center had used falsified and altered prescriptions to divert oxycodone from SCCA's on-site pharmacy.

The nurse conducted the scheme by drafting prescriptions for patients who were formerly receiving care at the center, obtaining physician signatures on those prescriptions, and then altering the prescriptions to reflect higher quantities and doses before transmitting them to the on-site pharmacy to be filled.

The nurse would then pick up the controlled substances from the pharmacy under the guise that she was doing so as a service to the patient.



RED RIVER COUNTY NURSE GUILTY OF STEALING FENTANYL FROM HOSPITAL EMPLOYER

July 28, 2023

SHERMAN, Texas – An Annona, Texas nurse has pleaded guilty to federal violations in the Eastern District of Texas, announced U.S. Attorney Damien M. Diggs today. Crystal McLin Lipe, 41, pleaded guilty on July 27, 2023, to obtaining a controlled substance by fraud before U.S. Magistrate Judge Aileen Goldman Durrett.

According to court documents presented in court, Lipe worked as a registered nurse in the Intensive Care Unit (ICU) of a hospital in the Eastern District of Texas. At various points during her time with the hospital, Lipe knowingly accessed and obtained fentanyl, a controlled substance under federal law, for personal use without the hospital's authorization. In particular, Lipe acquired the fentanyl fraudulently, by removing the fentanyl from its original vials, replacing the fentanyl with a liquid containing sodium chloride, and failing to disclose her conduct to the hospital.

<https://www.justice.gov/usao-edtx/pr/red-river-county-nurse-guilty-stealing-fentanyl-hospital-employer>

IOWA NURSE SENTENCED TO FEDERAL PRISON AFTER STEALING PAIN MEDICATION FROM AT LEAST 50 NEW MOTHERS AT WATERLOO HOSPITAL

April 1, 2024

- An Iowa nurse who stole pain medication from at least 50 new mothers at a Waterloo hospital was sentenced on March 27, 2024, in federal court in Cedar Rapids, Iowa. Christina Eileen Olson, formerly known as Christina Eileen Hovey, age 43, of Waterloo, received the prison term after pleading guilty on October 12, 2023, to one count of acquiring a controlled substance by misrepresentation, fraud, deception, and subterfuge, one count of adulteration and misbranding with intent to defraud and mislead, and one count of false statements relating to health care matters.
- At the plea hearing, and in a plea agreement, Olson admitted that the State of Iowa granted her a nursing license in 2004. In 2017, a Waterloo hospital hired Olson to work as a nurse in its labor and delivery unit. Olson was responsible for caring for late-term pregnant women, women in active labor, and post-partum women, including women recovering from recent Caesarean section (“c-section”) surgery. Obstetricians prescribed these women Schedule II narcotics, including hydromorphone, oxycodone, and fentanyl, in order to control physical pain associated with the birthing process.

FORMER NURSE SENTENCED TO FEDERAL PRISON FOR TAMPERING WITH A CONSUMER PRODUCT

July 6, 2023

MIAMI – Catherine Shannon Dunton, 55, has been sentenced to 48 months in prison, followed by three years of supervised release, for stealing fentanyl from sterile vials intended for patients for personal use and then replacing the fentanyl with saline solution to avoid detection.

From February 28 to April 18, 2022, Dunton, a Florida licensed Registered Nurse (RN), worked at an outpatient surgical center in Jensen Beach, Martin County, Fla. as a circulating nurse. While working at the center, Dunton took vials of fentanyl, a narcotic painkiller in liquid form, and self-administered it by injection. To avoid detection, she replaced the fentanyl from nearly 450 vials with saline solution, and then returned the adulterated vials to the center for use during outpatient surgical procedures.

FORMER NURSE PLEADS GUILTY TO DRUG DIVERSION FROM BOSTON-AREA HOSPITAL

August 4, 2023

BOSTON – A former nurse pleaded guilty in federal court today in Boston to diverting opioids from a Boston-area hospital. Andrea Falzano, 39, of Winchester, pleaded guilty to three counts of unlawfully obtaining controlled substances by fraud, deception, and subterfuge. U.S. District Court Judge Nathaniel M. Gorton scheduled sentencing for Nov. 14, 2023. Falzano was indicted on Feb. 24, 2023.

According to admissions made in connection with her guilty plea, beginning in May 2019, Falzano used her capacity as a nurse in the emergency department at a Massachusetts based hospital to withdraw controlled substances from a locked drug cabinet. These substances included morphine, fentanyl, and hydromorphone, all of which are opioids and Schedule II controlled substances. In total, Falzano withdrew these substances 412 times for 299 already discharged patients over an approximately five-month period.

<https://www.justice.gov/usao-ma/pr/former-nurse-pleads-guilty-drug-diversion-boston-area-hospital>

NURSE CHARGED WITH TAMPERING WITH LORAZEPAM VIALS

October 6, 2023

Vanessa Roberts Avery, United States Attorney for the District of Connecticut, today announced that a federal grand jury in New Haven has returned an indictment charging SEAN FALZARANO, 37, of Southbury, with five counts of tampering with a consumer product.

The indictment alleges that, on January 31, 2022, Falzarano an RN took five vials containing 2mg/ml of Lorazepam solution that he knew was intended to be dispensed to patients, removed the Lorazepam solution from the vials, replaced it with saline, and returned the adulterated vials to be used in medical procedures.

IOWA NURSE PLEADS GUILTY TO DIVERTING FENTANYL AT WATERLOO HOSPITAL

October 11, 2023

An Iowa nurse who diverted fentanyl at a Waterloo hospital pled guilty today in federal court in Cedar Rapids. Luis Ramirez-Cajas, age 42, from Cedar Rapids, was convicted of one count of acquiring a controlled substance by misrepresentation, fraud, deception, and subterfuge.

In September and October 2022, while working at the Waterloo hospital, Ramirez-Cajas diverted fentanyl, hydromorphone, and morphine to his own use. Ramirez-Cajas diverted the drugs mostly through purported wasting—falsely documenting in the Waterloo hospital’s records, for example, that he had wasted a full vial because a patient purportedly had refused the drug after Ramirez-Cajas pulled it. Instead of wasting the controlled substances, Ramirez-Cajas diverted them for personal use.

<https://www.justice.gov/usao-ndia/pr/iowa-nurse-pleads-guilty-diverting-fentanyl-waterloo-hospital>

ORTHOPEDIC SURGEON CONVICTED OF HEALTH CARE FRAUD

December 14, 2023 – Defendant was one of the top prescribers of opioids in Massachusetts.

- BOSTON – A Canton orthopedic surgeon has been convicted by a federal jury in Boston for his role in a health care fraud scheme. Dr. Olarewaju James Oladipo, 60, of Canton, was convicted on Dec. 12, 2023 of 10 counts of health care fraud.
- From approximately January 2016 through December 2019, Oladipo devised and executed a scheme to defraud health care benefit programs by falsely billing for patient visits. Specifically, Oladipo used billing codes for more complex—and thus more expensive—services that were not provided (a practice that is sometimes referred to as “upcoding”). Oladipo falsified medical records of patient visits to reflect examinations and services that were not performed.
- During the four-year period, Oladipo frequently billed for more than 60 patients per day and sometimes more than 90 patients per day. The result was that many, if not most, of Oladipo’s patient visits on such days could have only lasted five minutes or less. However, Oladipo used billing codes that typically corresponded to visits of 15, 25, 30, or even 45 minutes. Additionally, Oladipo ensured this high flow of patients to his practice by prescribing powerful, highly addictive opioids at a rate that made him one of the top prescribers of such drugs in Massachusetts.

DENTIST SENTENCED TO 15 YEARS IN PRISON FOR STEALING DRUGS FROM PATIENTS AND PERFORMING SURGERY WITHOUT PROPER PAIN MANAGEMENT

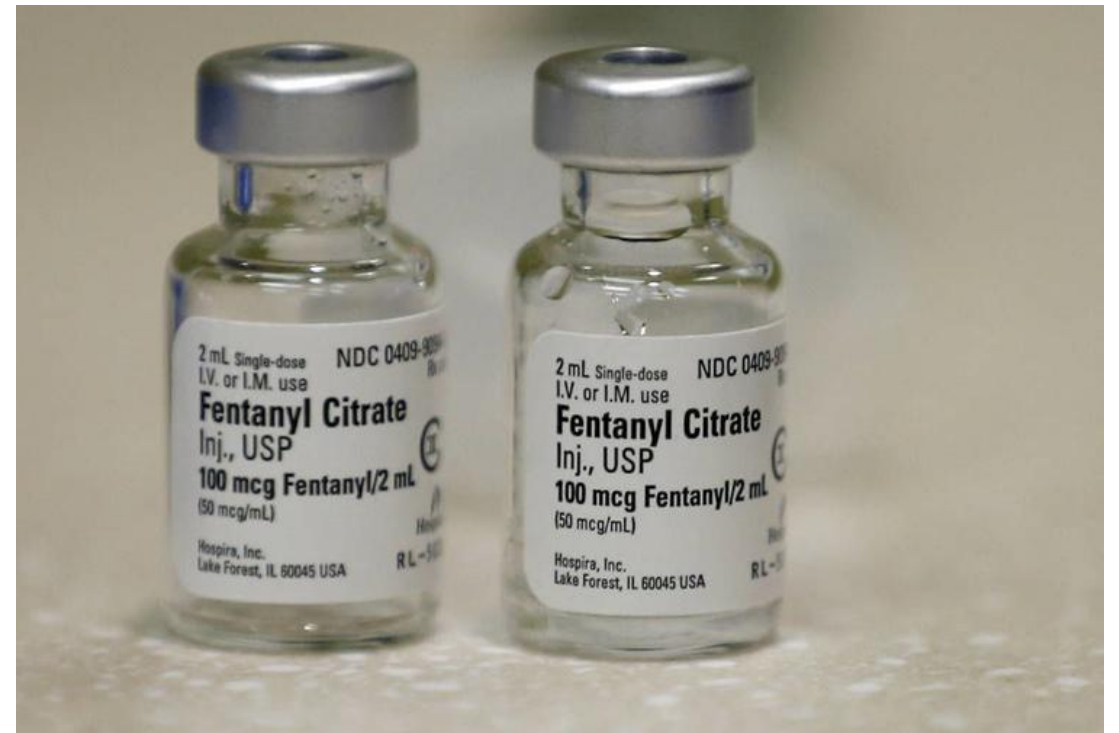
December 20, 2024

- SPRINGFIELD, Ill. – A Rochester, Illinois, dentist, Phillip M. Jensen, 64, was sentenced on December 18, 2024, to 15 years in prison for stealing fentanyl from his patients, injecting them with adulterated drugs, and performing surgery without proper pain management. Jensen also was ordered to pay a \$200,000 fine. Jensen previously pleaded guilty to two counts of drug diversion, two counts of acquiring a controlled substance by fraud, one count of tampering with consumer products resulting in serious bodily injury, and two counts of false statements relating to health care matters in August 2024.
- Jensen, who prior to having his license suspended in 2022 had specialized in oral and maxillofacial surgery, started stealing fentanyl from his patients as early as December 2019. This conduct first came to light when his staff began noticing patients who were moving, moaning, and otherwise showing signs of pain and distress during surgery.
- Jensen admitted that he had stolen at least half of the fentanyl in every vial in the practice. He acknowledged removing the safety caps, withdrawing at least half of the fentanyl in the single-use vials, refilling the vials with saline, and gluing the caps back on to the vials. In a further effort to hide what he had done, Jensen made false entries into his surgical records claiming that he had given quantities of full-strength and unadulterated fentanyl to his patients to control their pain. He further billed both public and private insurance for these surgeries utilizing these same falsified records. In all, Jensen stole more than 40 grams of fentanyl for his personal use through his fraud.

<https://www.justice.gov/usao-cdil/pr/dentist-sentenced-15-years-prison-stealing-drugs-patients-and-performing-surgery>

DIVERSION PREVENTION IN AMBULATORY SETTINGS

- Limit drug access to minimum necessary
- Keep drugs secure at all times
- Use rule of two when accessing drugs
- Audit drugs frequently
- Check vial caps and quantities for irregularities
- Waste only with a witness
- Secure drug waste and make it non-retrievable



ADDITIONAL DIVERSION PREVENTION INFORMATION



HEPATITIS OUTBREAK: FLORIDA, MAYO CLINIC

- Radiology technician
- Employed at Mayo Clinic from 2004 to 2010
- Switched patients' fentanyl syringes with saline solution infected with hepatitis C
- Mayo Clinic implemented significant changes as a result of this case

By CRIMESIDER STAFF / CBS NEWS / September 12, 2012, 11:58 AM

Steven Beumel, former radiology technician, sentenced to 30 years in prison for infecting patients with Hepatitis C



A former radiology technician at the Mayo Clinic who caused a hepatitis C outbreak by swapping patients' syringes and led to one person's death has pleaded guilty to 10 crimes.

MAYO CLINIC RESPONSE

The Gold Standard

- Created D-Dirt, the Drug Diversion Intervention and Response Team led by a special diversion coordinator.
- Have a zero tolerance policy
- Make friends with law enforcement
- Employ a 24-hour diversion hotline
- Employ a waste retrieval system
- Throw out assumptions about healthcare workers who divert drugs
- Know and keep track of areas
- Report it.
- Make sure hospital leaders understand
- Offer treatment once an employee is caught and terminated.



THE MAYO CLINIC RESPONSE

THE 77 BEST PRACTICE ELEMENTS

eAppendix

Controlled Substance Diversion, Detection and Prevention Program

1

Elements of Best Practice

(excluding Outpatient Pharmacies)

No	Best Practice Element	PRIORITY TIER
	Legend: CS-Controlled Substances; DEA-Drug Enforcement Administration; ADM-Automated Distribution Machine	
<i>Tier 1 - Essential element and should be in place</i>		
<i>Tier 2 - Recommended element. Progress toward implementation should be made over time</i>		

CORE PRINCIPLES

1	The chain of custody and individual accountability of Controlled Substances (CS) are maintained at all times.	1
2	Organizational policies exist that address all aspects of CS medication use processes. Policies are regularly reviewed and are compliant with federal and state regulations.	1
3	Organizational policies are adhered to by all staff.	1

STORAGE & SECURITY

4	CS are securely stored in a locked location (i.e. ADM, safe, locked cabinet/drawer) at all times unless in the direct physical control of an authorized individual.	1
5	CS that are under the control of an authorized individual are not placed where their view may be obscured or where a distraction may prevent direct observation at all times.	1
6	Access to CS storage areas is minimized and limited to authorized staff.	1
7	CS brought in by a patient that cannot be returned home are inventoried by two authorized healthcare staff, and stored in a locked, limited-access area.	1

PROCUREMENT

8	All CS are obtained from pharmacy.	1
9	Only authorized pharmacy staff can purchase CS.	1
10	The number of individuals authorized to order CS is minimized.	1
11	Separation of duties exist between the ordering and receipt of CS.	1
12	Two individuals count and check-in CS received and confirm that order, invoice, and product-received documentation match.	1
13	CS inventory levels are based upon usage in order to minimize excess stock.	1
14	Automated CS safe technology is utilized.	1
15	Electronic CS Ordering System (CSOS) is utilized (eliminates paper DEA 222 forms).	1
16	A process is in place to identify unusual "peaks" in quantity or frequency of CS ordered.	2
17	All CS procurement paperwork is reviewed for completion and filed according to applicable laws and regulations.	1

MINNESOTA DOH SUMMARY

- SAFE – Safety teams, Access to information, facility expectations, educate staff
- Storage and security
- Procurement
- Prescribing
- Preparation & dispensing
- Administration of CS
- Handling CS waste
- Monitoring of CS & process if diversion is suspected



Road Map to Controlled Substance Diversion Prevention



Minnesota Hospital Association

OTHER UPDATES & DEA RESOURCES



NATIONWIDE OPIOID SETTLEMENTS UPDATE

**Drug Distributors Settlement
Injunctive Relief -2022**

**Large Pharmacy Settlements
Injunctive Relief -2023**

**Prescribers
Small Pharmacies
Patients**

https://nationalopioidsettlement.com/wp-content/uploads/2022/03/Final_Distributor_Settlement_Agreement_3.25.22_Final.pdf Appendix P

<https://nationalopioidsettlement.com/wp-content/uploads/2023/10/2023.10.13-Updated-Walgreens-Multistate-Settlement-Agreement.pdf> Exhibit P

<https://nationalopioidsettlement.com/wp-content/uploads/2023/10/Walmart-Settlement-Agreement-2023.10.18.pdf> Exhibit P

<https://nationalopioidsettlement.com/wp-content/uploads/2023/10/2023-12-09-CVS-Global-Opioid-Settlement-Agreement-with-2023-02-03-Technical-Corrections-and-2023-09-29-Updates.pdf> Exhibit

P

KETAMINE THERAPY INFUSIONS/IM'S & TESTOSTERONE INJECTIONS/PELLETS

Both require recordkeeping & security



<https://www.dea.gov/factsheets/ketamine>

https://www.dea.gov/sites/default/files/2022-12/2022_DOA_eBook_File_Final.pdf

<https://www.dea.gov/galleries/drug-images/steroids>

DEA REGISTRATION & MORE ASSISTANCE

HQ Registration Call Center

- (800) 882-9539
8:30 am-5:50 pm EST

DEA.Registration.Help@usdoj.gov

- ELECTRONIC PRESCRIPTIONS FOR CONTROLLED SUBSTANCES

EPCS@usdoj.gov

- INTERPRETATION AND GUIDANCE ON DEA POLICIES AND REGULATIONS

DPY@usdoj.gov

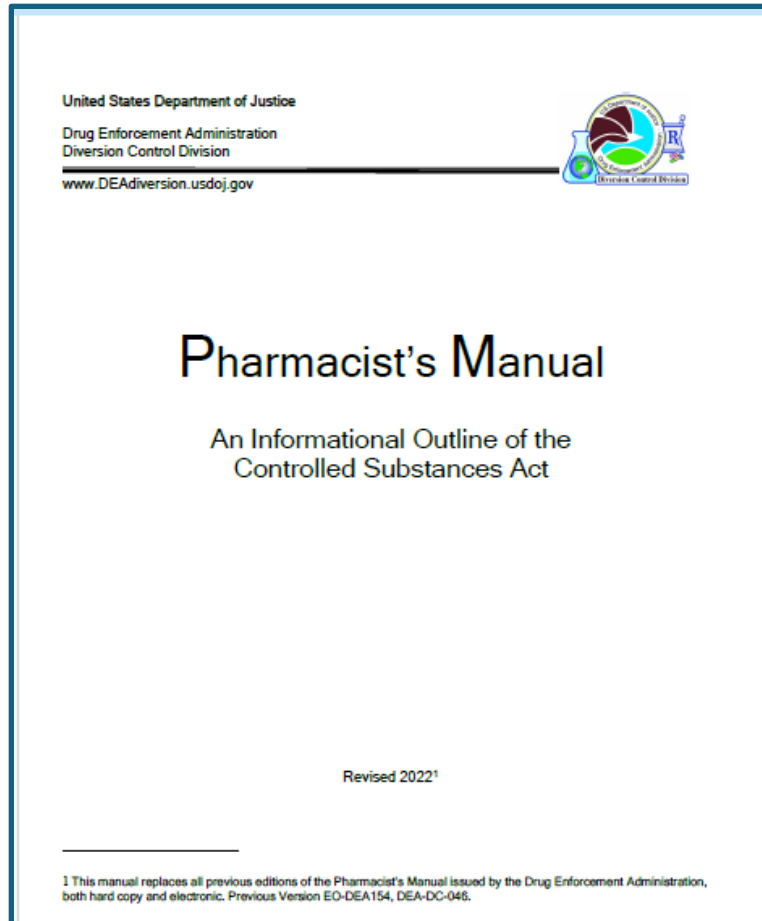
- COMPLAINTS & OTHER INQUIRIES

ODLL@DEA.GOV

- General Inquiries

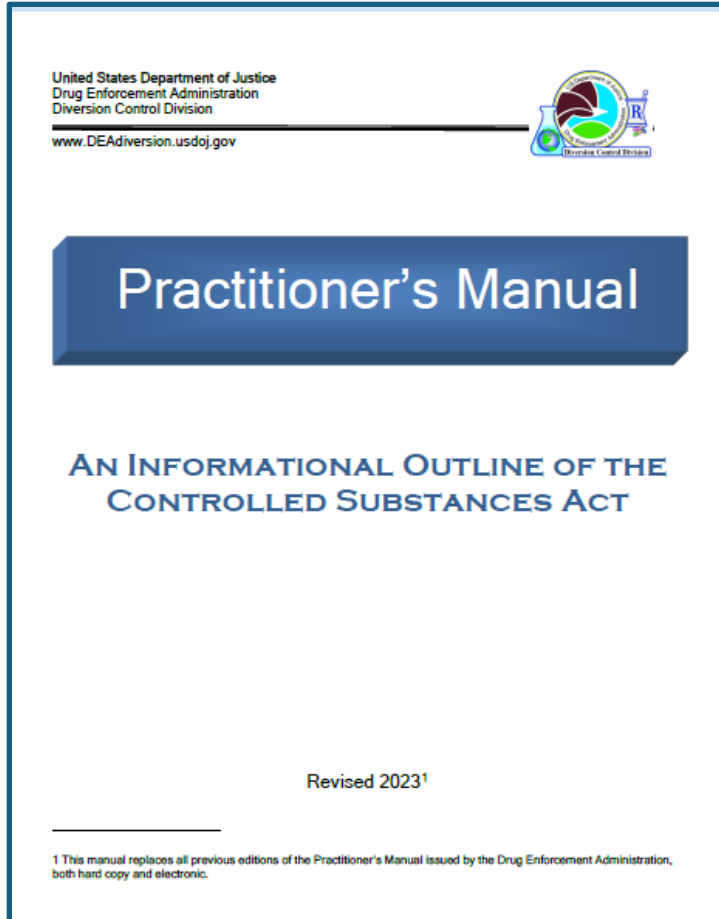
DiversionHQ.Outreach@dea.gov

NEW UPDATED PHARMACIST'S MANUAL (2022)



- Easy to read
- Closest manual to ASC operations
- References all of the drug recordkeeping requirements - pages 34 & 35

NEW UPDATED PRACTITIONER'S MANUAL (2023)



- Easy to read with links
- Not as detailed as Pharmacist's Manual but linked to CFR

DEA CONFERENCES & TRAINING SLIDE DECKS



DEA.Registration.Help@dea.gov | 1.800.882.9539

HOME ABOUT US REGISTRATION REPORTING RESOURCES CONTACT US f X @ in

DEA Past Meetings & Events

HOME > ABOUT US > MEETINGS & EVENTS
> PAST MEETINGS & EVENTS

Past Meeting Reports and Presentations

Hospital Initiative Virtual Diversion Awareness Training >	Hospital Initiative Virtual Diversion Awareness Training
Combat Methamphetamine Epidemic Act (CMEA) Virtual Diversion Awareness Training >	January 21, 2026
DEA ARCOS Virtual Seminar >	
Stimulant Safety in ADHD Virtual Seminar >	
DEA Online Import and Export Procedures Virtual Seminar >	
Telemedicine Listening Sessions >	
DEA Supply Chain Conference >	
Chemical Industry Conference >	
Practitioner Diversion Awareness Conference >	
Researcher Training Conference >	

OTHER ONLINE DEA RESOURCES

[HTTPS://WWW.DEADIVERSION.USDOJ.GOV/](https://www.dea diversion.usdoj.gov/)



https://www.dea diversion.usdoj.gov/disaster_relief.htm

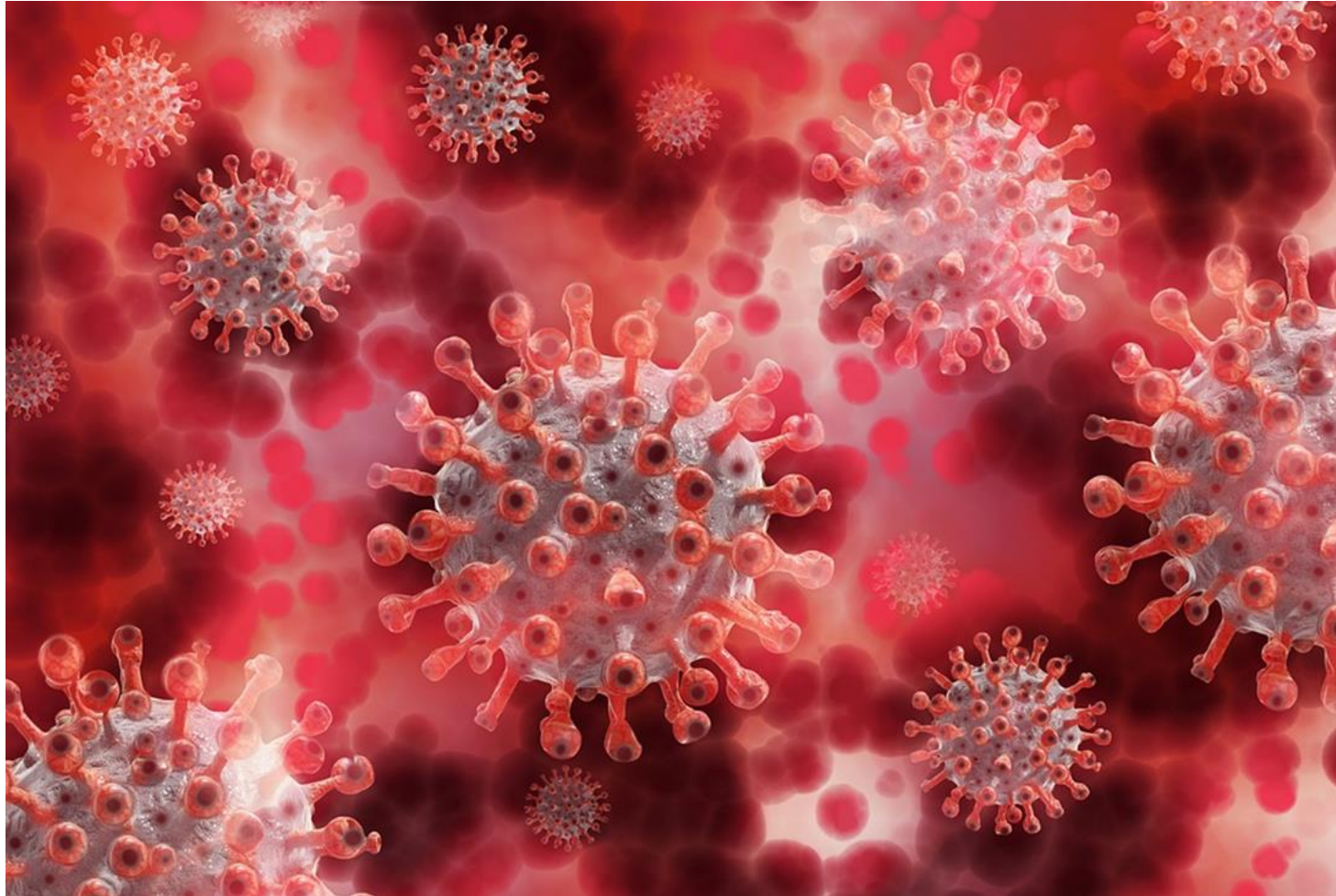


https://www.dea diversion.usdoj.gov/drug_disposal/takeback/index.html



https://apps.dea diversion.usdoj.gov/pub_dispsearch

TELEMEDICINE & COVID



“DEA ANNOUNCES PROPOSED RULES FOR PERMANENT TELEMEDICINE FLEXIBILITIES”

10/15/2008 – Congress Passes Ryan Haight Act (requires in-person visit).

1/31/2020 – HHS issues “Public Health Emergency (PHE)” (allows for multiple healthcare and telemedicine exemptions).

1/31/2023 – President Biden announces end of PHE on 5/11/2023.

2/24/2023 – DEA & HHS announce new proposed telemedicine flexibilities regulations (38,000 public comments).

5/11/2023 – HHS PHE ends.

12/31/25 - Exception extended until 12/31/2026

<https://www.dea.gov/press-releases/2023/02/24/dea-announces-proposed-rules-permanent-telemedicine-flexibilities>

<https://www.dea.gov/sites/default/files/2023-02/Telemedicine%20%28DEA407%29.pdf>

<https://admin.dea.gov/sites/default/files/2023-02/Expansion%20of%20Bup%20%28DEA948%29.pdf>

<https://www.dea.gov/sites/default/files/2023-02/Telemedicine%20Rules%20Summary.pdf>

https://www.dea.gov/sites/default/files/2023-02/Telehealth_Practitioner_Narrative.pdf

<https://www.dea.gov/documents/2023/2023-10/2023-10-06/dea-and-hhs-extend-telemedicine-flexibilities-through-2024>

<https://www.dea.gov/press-releases/2025/12/31/dea-extends-telemedicine-flexibilities-ensure-continued-access-care>

WRAP IT UP

SAFEGUARDS & RISK MITIGATION FOR FACILITIES

- Maintain robust security and recordkeeping for CS's
- Limit the locations and access to CS's
- Use the “rule of two” in high-risk situations – before and after use of opioid syringes
- Key threat – opioid syringes & vials
- Follow national/state/best practice guidelines whenever possible
- Practice due diligence & have a process/policies
- Never share passwords for CS ordering & prescribing
- Maintain a perpetual inventory and more?
- Keep meticulous records



QUESTIONS?

Dennis Wichern

312-859-2430

Dennis.wichern@prescriptiondrugconsulting.com